

JAWAHARLAL NEHRU PORT AUTHORITY
JNPA CALL CENTRE – HELPLINE No. 1800228282
(Working 24x7)

DEPARTMENT CONTACT DETAILS

Sr. No.	Details of Department	Nodal Officer	Contact
1.	TRAFFIC DEPARTMENT		
	Container Road Traffic Outside Port -		
	Traffic – Road/Parking Plaza Information regarding traffic on JNPA approach roads, near Parking Plaza, Container Gate outside area, Karal Junction	Shri. S.K. Kulkarni Sr. Manager	9833624394
2.	Direct Port Delivery (DPD) & Port Driving Permit (PDP)		
	DPD Registration, PDP	Shri. M.M. Gujela, Asst. Manager	9833112247
		Shri. R.H. Mahadik, Manager	9930308884
		DPD Special Desk -	022-67814633 022-67814185
3.	ICD Rail – Rack Information		
	About ICD Rail & Container movement, Rack position at ICD after coordination with CONCOR/Railway.	Shri S.M. Ingole, Sr. Manager (ICD)	9819999243
4.	Liquid Berth - Traffic		
	Handling of liquid chemical, oil, arrival of vessel and other information pertaining to liquid berth	Shri. S.V. Kawathekar, Sr. Manager (LB)	9819789148

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FINANCE DEPARTMENT			
5.	Finance Related – Revenue		
	Raising the Invoices to the Port Users pertaining to the handling of Container, Vessel, GST, solving billing related queries etc.	Shri Narendra Vinchi	9820421245
	Raising the Invoices to the Port Users pertaining to the handling of Bulk/Liquid, Vessel, GST, solving billing related queries etc.	Shri Sandip Virnarayan	9404688466
Website Related Issue & PCS System			
	About all type of issue related working of PCS system viz. E form 13 issue, Gate Automation, Form 11 A for smooth functioning of online registration etc.	Shri. Raju Bhoir	7710987373
MARINE DEPARTMENT			
7.	Marine Department		
	Vessel berthing and sailing status, any query related to Pilotage, Tug, charges etc.	Capt. Sunil Nishith, Harbour Master	9819494007
PORT PROJECT & DEVELOPMENT / SPECIAL ECONOMIC ZONE			
8.	Civil Projects		
	Information related Civil projects, road developments, ongoing projects etc.	Shri.S.B. Lagawankar, Manager (PPD-II)	022- 67814503
	JNPT SEZ		
	General Information about allotment/ Development of SEZ Plot, Present status allotment, etc.,	Shri. Sunil Dulange	9819294898
MECHANICAL & ELECTRICAL ENGINEERING DEPARTMENT			
9.	(i) Materials / Procurement	Shri. Milind Chimote, Manager (Materials)	022-7245001
	(ii) Utility Services / Electrical works	Shri. Anil Chopade, Manager (US)	022-7244196
	(iii) Cranes/equipment	K D Vasudevan DY. Manager(PEM)	9867646750 022-27244
ADMINISTRATION DEPARTMENT			
10.	Administration Department		
	General information about JN Port, Administration-related information,	Shri. Rajendra Kadam Public Relations Asst.	9820841745/ 9372899691

	Management of Call Centre, Co- ordination with other department about solving the query raised by users time to time through Call Centre.		
11.	PRIVATE TERMINALS - DETAILS OF NODAL OFFICERS		
	Gateway Terminal of India (GTIL) SHIFT MANAGER	Shri. Avinash Kalase, Shift In-Charge	9821356094 8657454264
	DP World (NSICT & NSIGT)	Customer Care Documentation	9819964632 8879624607
	PSA – BMCTPL	Shift Duty Manager	7400066861
	Liquid Berth – BPCL	Shri. Hari Kadam Office	9049271699 022-27240835