

**JAWAHARLAL NEHRU PORT TRUST**

**JNPT CALL CENTRE – HELPLINE No. 1800228282**

**DEPARTMENT CONTACT DETAILS**

<b>Sr.No.</b>	<b>Details of Department</b>	<b>Nodal Officer</b>	<b>Contact</b>	
1.	<b>TRAFFIC DEPARTMENT</b>			
	<b>Container Road Traffic Outside Port -</b>			
	<b>Traffic - Roads/Parking Plaza</b> Information regarding traffic on JNPT approach roads, near Parking Plaza, Container Gate outside area, Karal Junction	Shri. Y B Patil, DM ( Traffic)	9819508282	
2	<b>Direct Port Delivery (DPD) -</b>			
	About DPD Container movement, Delivery, DPD Registration, DPD Container Status etc.	Shri.P Gangadhar Rao, DM (CT)  DPD Special Desk	9820464305  022-67815229 022-67815201	
3.	<b>Container Planning -</b>			
	-About tracking of Container, Import/Export Planning of Container, Yard Locations and Vessel berthing and sailing, Registration etc.  -Gate /Yard open and close position, cutoff time , TT Movement, AGS system	Planning Officials  Gate In-charge	022-67815019  022-67815074 022-67815319	
4.	<b>ICD Rail - Rack Information</b>			
	About ICD Rail & Container movement, Rack position at ICD after coordination with CONCOR/Railway.	Shri.SM Ingole, DM(ICD)	9819999243	
5.	<b>Liquid Berth – Traffic</b>			
	Handling of liquid chemical, oil , arrival of vessel and other information pertaining to liquid berth.	Shri. S.V. Kawathekar, DM(LB)	9819789148	

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Sr.No.	Details of Department & query	Nodal Officer	Contact	
<b>FINANCE DEPARTMENT</b>				
<b>6.</b>	<b>Finance Related – Revenue</b>			
	Raising the Invoices to the Port Users pertaining to the handling of Container, Vessel, GST, solving billing related query etc.	Shri. G K Das, Manager Smt. Jayashri Oak, Dy.Manager	9833881684  9833450816	
<b>7.</b>	<b>Website Related Issue &amp; PCS System</b>			
	About all type of issue related working of PCS system viz. E form 13 issue, Gate Automation, Form 11 A for smooth functioning of online registration etc.	Shri. R.D. Rao, DM  Desk Contact	9833069563  022-67815187 022-67815189	
<b>MARINE DEPARTMENT</b>				
<b>8.</b>	<b>Marine Department</b>			
	Vessel berthing and sailing status, any query related to Pilotage, Tug, charges etc.	Capt. Sunil Nishith, Harbour Master	9819494007	
<b>PORT PROJECT &amp; DEVELOPMENT / SPECIAL ECONOMIC ZONE</b>				
<b>9.</b>	<b>Civil Projects</b>			
	Information related Civil projects, road developments, ongoing projects etc.	Shri.S.B. Lagawankar, Manager (PPD-II)	022- 67814503	
	<b>JNPT SEZ</b>			
	General Information about allotment/ Development of SEZ Plot, Present status allotment, etc.,	Shri. Sunil Dulange	9819294898	
<b>MECHANICAL &amp; ELECTRICAL ENGINEERING DEPARTMENT</b>				
<b>10.</b>	(i) Materials / Procurement	Shri. S. M. Shetty, Manager (M&P)	022-27244699	
	(ii) Utility Services / Electrical works	Shri. Arvind Pradhan, Manager (US)	022-7244196	
	(iii) Cranes / equipment	Shri. Milind Chimote, Manager (PEM)	022-7245001	
<b>ADMINISTRATION DEPARTMENT</b>				
<b>11.</b>	<b>Administration Department</b>			
	General information about JN Port, Administration related information,	Shri. Rajendra Kadam Public Relations Asst.	9820841745/ 9372899691	

	Management of Call Centre, Co-ordination with other department about solving the query raised by users time to time through Call Centre.			
12.	<b>PRIVATE TERMINALS - DETAILS OF NODAL OFFICERS</b>			
	Gateway Terminal of India (GTIL) SHIFT MANAGER	Shri. Avinash Kalase, Shift In-Charge	9821356094 <b>8657454264</b>	
	DP World ( NSICT & NSIGT)	Customer Care Documentation	9819964632 8879624607	
	PSA – BMCTPL	Shift Duty Manager	7400066861	
	Liquid Berth – BPCL	Shri. Hari Kadam Office	9049271699 022-27240835	