

JAWAHARLAL NEHRU PORT TRUST

JNPT CALL CENTRE – HELPLINE No. 1800228282

DEPARTMENT CONTACT DETAILS

Sr.No.	Details of Department	Nodal Officer	Contact	
1.	TRAFFIC DEPARTMENT			
	Container Road Traffic Outside Port -			
	Traffic - Roads/Parking Plaza Information regarding traffic on JNPT approach roads, near Parking Plaza, Container Gate outside area, Karal Junction	Shri. Y B Patil, DM (Traffic)	9819508282	
2	Direct Port Delivery (DPD) -			
	About DPD Container movement, Delivery, DPD Registration, DPD Container Status etc.	Shri.P Gangadhar Rao, DM (CT) DPD Special Desk	9820464305 022-67815229 022-67815201	
3.	Container Planning -			
	-About tracking of Container, Import/Export Planning of Container, Yard Locations and Vessel berthing and sailing, Registration etc. -Gate /Yard open and close position, cutoff time , TT Movement, AGS system	Planning Officials Gate In-charge	022-67815019 022-67815074 022-67815319	
4.	ICD Rail - Rack Information			
	About ICD Rail & Container movement, Rack position at ICD after coordination with CONCOR/Railway.	Shri.SM Ingole, DM(ICD)	9819999243	
5.	Liquid Berth – Traffic			
	Handling of liquid chemical, oil , arrival of vessel and other information pertaining to liquid berth.	Shri. S.V. Kawathekar, DM(LB)	9819789148	

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Sr.No.	Details of Department & query	Nodal Officer	Contact	
FINANCE DEPARTMENT				
6.	Finance Related – Revenue			
	Raising the Invoices to the Port Users pertaining to the handling of Container, Vessel, GST, solving billing related query etc.	Shri. G K Das, Manager Smt. Jayashri Oak, Dy.Manager	9833881684 9833450816	
7.	Website Related Issue & PCS System			
	About all type of issue related working of PCS system viz. E form 13 issue, Gate Automation, Form 11 A for smooth functioning of online registration etc.	Shri. R.D. Rao, DM Desk Contact	9833069563 022-67815187 022-67815189	
MARINE DEPARTMENT				
8.	Marine Department			
	Vessel berthing and sailing status, any query related to Pilotage, Tug, charges etc.	Capt. Sunil Nishith, Harbour Master	9819494007	
PORT PROJECT & DEVELOPMENT / SPECIAL ECONOMIC ZONE				
9.	Civil Projects			
	Information related Civil projects, road developments, ongoing projects etc.	Shri.S.B. Lagawankar, Manager (PPD-II)	022- 67814503	
	JNPT SEZ			
	General Information about allotment/ Development of SEZ Plot, Present status allotment, etc.,	Shri. Sunil Dulange	9819294898	
MECHANICAL & ELECTRICAL ENGINEERING DEPARTMENT				
10.	(i) Materials / Procurement	Shri. S. M. Shetty, Manager (M&P)	022-27244699	
	(ii) Utility Services / Electrical works	Shri. Arvind Pradhan, Manager (US)	022-7244196	
	(iii) Cranes / equipment	Shri. Milind Chimote, Manager (PEM)	022-7245001	
ADMINISTRATION DEPARTMENT				
11.	Administration Department			
	General information about JN Port, Administration related information,	Shri. Rajendra Kadam Public Relations Asst.	9820841745/ 9372899691	

	Management of Call Centre, Co-ordination with other department about solving the query raised by users time to time through Call Centre.			
12.	PRIVATE TERMINALS - DETAILS OF NODAL OFFICERS			
	Gateway Terminal of India (GITL) SHIFT MANAGER	Shri. Avinash Kalase, Shift In-Charge	9821356094 8657454264	
	DP World (NSICT & NSIGT)	Customer Care Documentation	9819964632 8879624607	
	PSA – BMCTPL	Shift Duty Manager	7400066861	
	Liquid Berth – BPCL	Shri. Hari Kadam Office	9049271699 022-27240835	